



Sounds Good Corporation

Scope of Work: 11/12/2007

Premium Flat Panel Installation

Price

\$795

DURATION

08:00

DESCRIPTION

Guidelines for the premium installation of a flat panel TV.

REQUIREMENTS

- All professional installations will come with a 1 year labor warranty.
- This installation requires a minimum of two (2) installers.
- Arriving within scheduled time frame
- Providing the customer(s) with Sounds Good Corporation identification prior to entering the home

POLICY

- Items that may be connected to TV include (3) components (VCR, DVD, DVR, Game Systems, Audio receiver and Speakers, Amplifier, CD player, Audio tape deck.
- Labor to perform these installations is not defined by a set timeframe but it is expected that the installation will include all necessary time to unpack, set-up, clean and educate the customer on all items involved with the new home theater system.
- Home Theater Installations as described and priced, includes a single room that:
 - Have adequate access to standard frame walls.

PROCEDURE

Installation Includes

All items under Home Theater Premium Installation

Home Theater Portion

- Custom wall mount or flush (in-wall) mount of up to five (5) speakers in current room as allowable by home construction. Brackets are not included and must be purchased separately by customer prior to installation. Wiring to these speakers will be concealed in-wall, under carpet, floor penetration, etc.

Flat Panel Portion

- Prior to installation, describe work to be performed using Pre-Install Checklist
- Use manufacturer provided templates to confirm wall placement and to mark studs.
- Secure customer purchased or manufacturer's provided mounting brackets to (standard frame or masonry) wall or assemble optional support stand.
- Mount and secure Flat Panel Display screen.
- Connect system to current power supply.
- Perform basic wall fishing of cables connecting external audio and video components to display.

- Single room connection of current and new components, as allowable by the system source capacity. Options include the following:

1. Directly connect the display to audio/video equipment. Number of connections based on maximum capacity of display input capabilities.
2. Connection to the TV up to 3 components (DVD, Satellite Box/Cable, Receiver, ect.)
3. **Directly connect the display to an existing receiver. Additionally connect the receiver to audio/video equipment. Number of connections based on maximum capacity of receiver input capabilities.**

- Cable management on all system components.
- Demonstrate features and train on basic system operation.
- Review completed installation and obtain written customer satisfaction check-off.
- Remote consolidation
- Explanation of work performed and additional instruction on:
 1. Turning the Home Theater System and all Components on and off.
- Demonstration of remote using Remote Guide..
 - Explanation of important buttons and features.
 - Explanation of the different speaker settings.
- Perform Test Tone for proper speaker hooks up.
 1. Demonstrating switching between sound settings, if applicable.
- Switching between Speakers "A", "B" or external speaker switching if applicable.
- Demonstrating switching between connected Components.
 1. AM/FM Radio.
 2. DVD Player
 3. IPOD.
 4. DTV System
 5. CABLE
 6. Off Air Antenna
 7. VCR.
 8. CD Player.
 9. Game Systems.
- Answering the Customer's questions regarding the nature of the installations to ensure complete satisfaction.

Notes

1. Items that may be connected to system include but are not limited to TV, VCR, DVD, Digital Video Recorder, Internet TV, video game unit, Audio Receiver, Amplifier, CD Player, Audio Tape Deck, Mini-Disc Player, and/or speakers.
2. All professional installations will come with a 90 day labor warranty that will cover the labor involved in the installation, home theater functions, and all service related issues that arise as a result of the installation. Warranty does not include defects in components.
3. Labor to perform these installations is not defined by a set timeframe but it is expected that the installation will include all necessary time to unpack, step-up, clean, and educate customer on all items involved with the new home theater system.
4. Home Theater Installations as described and priced, includes rooms that are:
 - Have adequate access to standard frame walls. In-wall installations cannot be performed in rooms that are made with brick, concrete, block, or other materials not easily penetrable using a standard drill bit.

Possible Additional Charges

- Connectivity of components on a wall other than where system is installed.
- Additional audio/video interconnect cables.
- Locations that involve inadequate access to wall in which wire is to be hidden (no attic or basement access to the wall, or an external wall with insulation-vapor barrier-fire stop- or other obstructions).
- Speaker wiring in excess of specified length to be hidden or concealed. • Moving of furniture, entertainment center, or other obstacles to attach wires.
- Fishing wire in walls greater than ten feet in length (example- two story living room that requires drilling through two wall plates).
- Drilling through non-wood floors or non-sheetrock or non-drywall walls.

Education

Basic explanation of the Flat Panel TV Systems should include but not limited to the following:

- Sight Survey and explanation, to the customer, of the installation steps before work is started.
- Demonstrate turning the Flat Panel TV System and all Components including External Tuner on and off.
- Use of remote control or controls.
- Explanation of programming with remote codes.
- Explanation of important buttons and features.
- Demonstration of Channel or Inputs that Components play on.
- Demonstration of Home Theater if connected to Flat Panel TV System using the Customer Education outline for Home Theater.
- Demonstration of DTV System if connected to Flat Panel TV System using the Customer Education outline for DTV.
- Answer the Customer's questions to ensure complete satisfaction.
 1. Using the Survey Questions as a guide for satisfaction.

Materials Included

- Hardware to mount Wall Bracket
- Hardware needed to mount speakers

Additional Materials Not Included

- Wire molding for speaker wire
- Wall mount bracket for TV
- Finished wall plates
- Speaker mounts or stands for speakers
- Interconnect cables not purchased to complete system installation

Required Installer Tools

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Required Installer Materials

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